

ABSTRACT OF THE DISCLOSURE

A system for selecting a data communications provider.

A decision making agent establishes a framework for making the decision based on specific criteria and specific logic.

5      The decision making agent draws on databases which store the quality of service requirements and the parameters regarding each service provider. This information may be updated automatically. When a decision is reached, it is suggested to the user who either accepts it or overrides it and manually inputs his own decision. The connection is then made automatically or scheduled for later connection.